



Smart Solutions. Intelligent Buildings

Support

WHY WE EXIST

At Kendra we have the vision and knowledge to turn building controls support services into real £ savings. We transform building performance and customer expectations for all our clients.

Understanding how a building's environmental and energy performance is managed through the Building Energy Management System is essential to achieve optimum performance throughout the whole life cycle of any building.

KENDRA HISTORY

Kendra were established in 1999 and achieved a solid reputation with their clients for service delivery, many of whom have remained with the company to the current day. Kendra were acquired in 2011 by new owners and investment plans were put in place to expand the business into new geographic areas and to new clients. Kendra today provides support to our clients nationally through our network of Regional offices.

WHAT WE DO

Kendra Energy Solutions is a leading service and maintenance company with the emphasis on outstanding customer service. At the forefront of the building controls industry, we understand the evolving needs of our clients and provide smart solutions to help optimise the intelligent control and performance of the buildings they occupy.

We offer a comprehensive portfolio of support service solutions including planned and reactive maintenance, remote bureau support, energy performance management in addition to BEMS project installations and upgrades throughout the whole life of a building to ensure optimum performance and reduced energy costs. Our clients range from public sector organisations to FTSE 100 companies across the UK.

INDUSTRY ACCREDITATION

Kendra Energy Solutions is a member of the Building Controls Industry Association (BCIA) and are accredited winners for the Best Service and Maintenance Provider award for 2015 and we were again finalists in 2016.

Kendra have manufacturer installation, service and support accreditations with leading Building Management System manufacturers including Trend, Honeywell, Schneider (Satchwell & TAC), Cylon and Priva. All our Regional Engineering teams are manufacturer trained across multiple system types.

KENDRA BENEFITS

- ✓ Established reputation as a leading BEMS services provider since 1999
- ✓ 24/7/365 reactive support coverage
- ✓ Business wide focus on customer satisfaction and to delivering promises
- ✓ A range of tailored BEMS service solutions including PPM, Remote Bureau and Energy Optimum Performance solutions
- ✓ Year on Year Energy consumption savings through effective Planned Maintenance
- ✓ Dedicated Projects Management and Delivery teams
- ✓ National capability from our Regional office locations
- ✓ BCIA industry accredited Best Service and Maintenance Provider award 2015

What our Customers Think

“The Kendra Team have brought innovations and fresh ideas to UCL, which have been extremely well received by both our Estates Team and UCL stakeholders. The commitment to excellence and conscientious nature of the Engineers on-site has been noted by key Stakeholders in our organisation, and the Team are always happy to help even when an issue may not fall within their discipline. Kendra has received incredibly positive feedback from all UCL Staff, Academics, and Students, which, across a large organisation such as UCL, is testament to how much has been achieved in such a relatively short time, noting that the previous incumbent had been on-site for 20+ years.”

NATHAN LEAHY
ENGINEERING, MAINTENANCE & INFRASTRUCTURE
UCL ESTATES

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